



Flow Line

Reliable Energy, Unmatched Delivery





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Overview

Flow Line offers solutions for various needs, from the supply of petroleum products through our production facilities to the procurement of special petroleum products and their relative transportation. Our meticulous and trustworthy decisions are always made with our clients' specific needs in mind. Every project we take on reflects our inventive spirit.

-  **Our clients** may always readily reach the right individuals thanks to our straightforward but well-organized company structure.
-  Consisting of a team of individuals with more than **10 years** of experience and achievements in the oil sector, Flow Line is now recognized in the market as a leader in their area of expertise.
-  **Our success** has been based on the loyalty and contentment of our customers. This satisfaction is predicated on our capacity to fulfill contracts and the consistency of our product quality. Flow Line offers a wide range of product solutions within the Oil & Gas sector, starting from the production of various Oil products through our refineries to procurement of products and transportation of those products through various methods according to international standards.
-  **Our capacity to grow** relies on our staff's constant development through training in new applications and methodologies within our industry, as well as the adoption of updated technologies. The many departments collaborate flawlessly to create a final product that is efficient, safe, and meets our client's needs.





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www.flowlineg.com

Story



Flow Line's Refinery projects began in 2014 as a small-scale oil refining facility operating with commercial outdated oil reactors only. Our extensive work gradually resulted in the expansion of our production capacity and modernization of our production facility. By 2021, Flow Line had already relocated to a larger location, equipped with cutting edge technologies making us a prominent force in the market. As of today, our expansion continues with our additional location consisting mainly of bitumen storages, packing, and transportation services.



With greater resources, Flow Line has ventured and prospered to this day, expanding from the local to the regional market. Domestic programs have diversified our network and allowed us to now work on the expansion to an international audience. Our focus is now directed towards broadening our client base and reach the global market while continuing to meet our client's needs.



We are still investing in our ongoing projects and building out the refineries to levels that will allow them to satisfy the capacity and quality requirements of our intended market.





In order to keep an efficient Quality, Health, Safety, and Environment System in place Flow Line Management will:

- Defining quantifiable, precise Quality Objectives for every aspect of operations. Maintain constant oversight, evaluation, and improvement of the Quality System and its procedures.
- Our clients are what keep us afloat. In order to fully comprehend the needs of our clients, we intend to establish relationships at every level with them.
- Fulfill all constitutional and regulatory obligations, whether local, national, or international, in those areas where we operate.
- Devoted to the stakeholders' and employees' health and safety.
- Make process adjustments to lessen our impact on the environment.
- Increase awareness among all staff members to make sure they understand the importance of their work for the customer, their own safety, and the environment.
- Specify roles and channels of communication for every division and field.

Certificate

- The global standard for an environmental management system is ISO 14001. Our environmental policy is developed and carried out using this method. The certificate attests
- We keep refining the way we go about our daily business. Additionally, using ISO 9001:2015 as a tool and yearly audits from the notifying authority will enable us to meet our quality objectives for the products and services we provide to our partners and consumers
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- Guidelines for managing product-related complaints within an organization, encompassing planning, design, operation, maintenance, and improvement, are provided by ISO 10002:2014. The procedure for handling complaints that has been outlined can be used as a component of a larger quality control system.
- The goal of ISO 45001:2018 is to help organizations prevent work-related illness and injury and to improve their OH&S performance proactively. It does this by outlining the specifications for an OH&S management system and providing guidance on its application.
- The standards outlined in ISO 22301:2019 are for the implementation, upkeep, and enhancement of a management system that guards against, lessens the possibility of, prepares for, responds to and recovers from disruptions when they occur.
- ISO 27001:2014 outlines requirements and offers guidance for creating, implementing, maintaining, and continuously improving a Privacy Information Management System (PIMS).



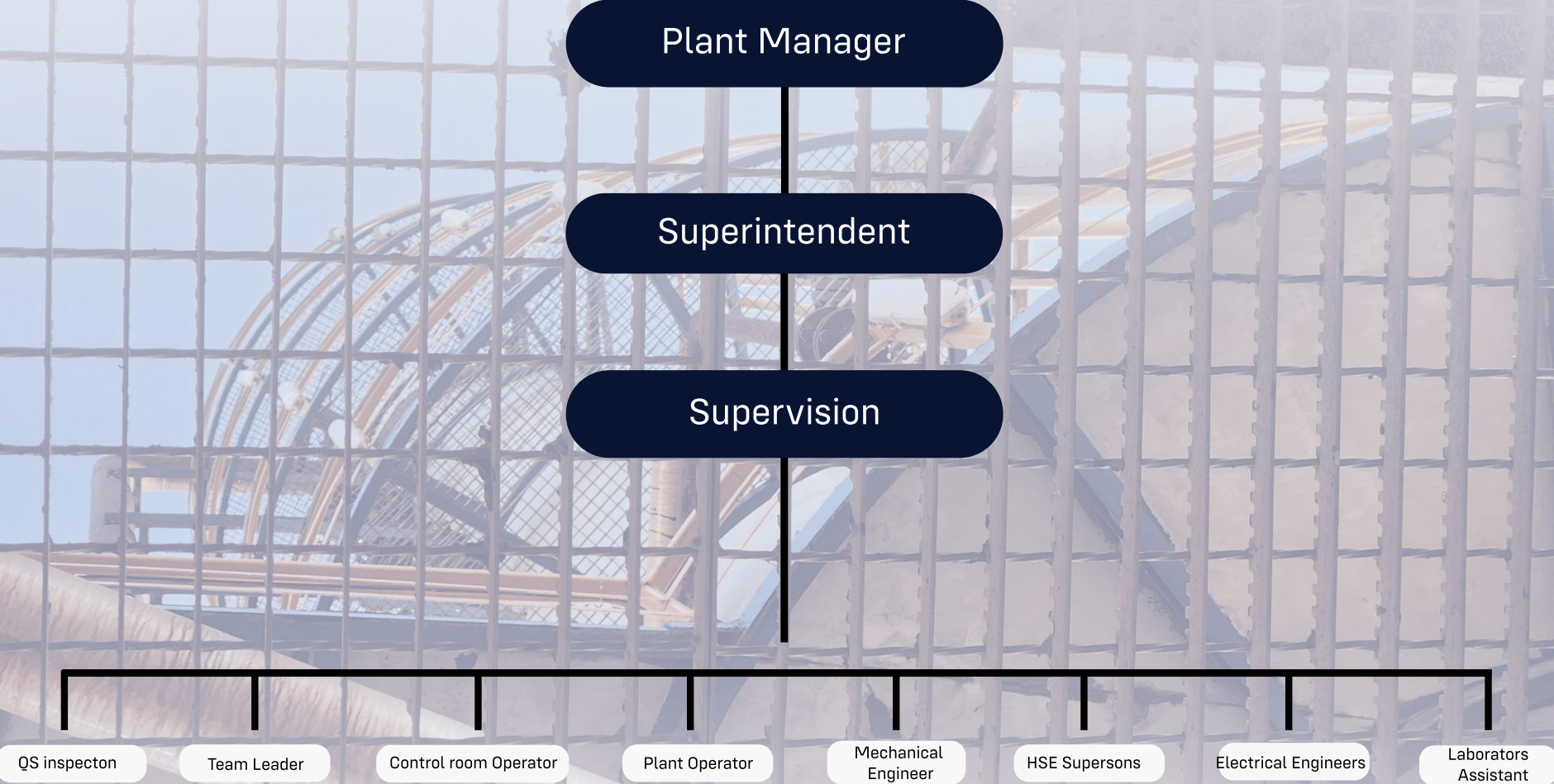
Management Statement

Flow Line management pledges to use all of its resources to accomplish the following goals:

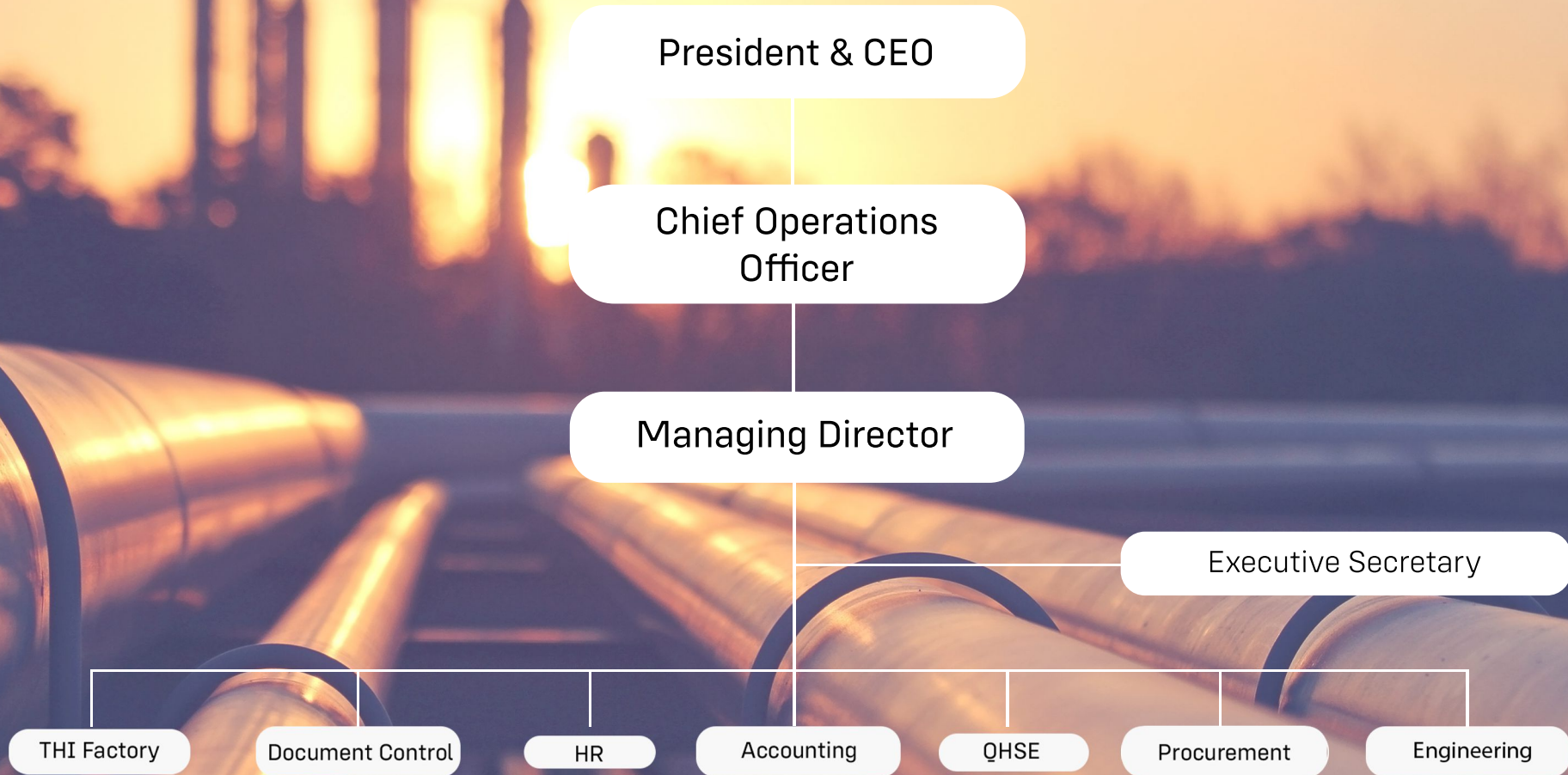
- to run our company with the greatest moral standards in all aspects of our business operations
 - to reduce environmental risks in order to safeguard the community around our refineries
- To guarantee an environment at work that values diversity.
- to commit to the health and safety of its employees and in the field of occupational hazard prevention
- To provide ongoing professional development and self-improvement opportunities for our staff to create a work environment that is safe, healthy, and supportive
- To provide our customers with the benefits of dependable quality products and easy transportation.



Refinery Organizational Chart



Company Organizational Chart



Products

Flow Line produces, procures and transports Oil & Gas Products providing a full spectrum of petroleum product solutions. With refineries operating for over **10 years** and an experienced team, Flow Line is currently expanding globally and operates locally in the Kurdistan Region of Iraq, executing contracts with dependability and safety. Our large storage facilities and refining capability of 2000 tons per day ensure that we can always provide our clients the quantities they want.

Since our inception as a crude oil refiner, we have expanded to provide a vast array of premium petroleum products.

Naphtha

Kerosene

Diesel

Lubricant Oil

Fuel Oil

Bitumen



Products

Our self-dependent refining capabilities set us apart from other refineries. We bring our well established knowledge and experience to all our clients, while attending to the unique attributes of each location in terms of logistics, legalities, and market situation. We take great satisfaction in our 600-truck fleet, which serves as our logistical force.

Our personnel is well-trained, and our trucks are outfitted with every safety feature. All of our products can be transported with the help of our numerous trucks. Our well-trained and experienced personnel, with their varied backgrounds, do what is necessary to provide our clients with utmost care.





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